**NOTICE TO CUSTOMER REGARDING EXTREME WEATHER**

**EMERGENCY**

Dear Customer:

The Public Utility Commission's rule in Title 16, Chapter 24 Texas Admin. Code§ 24.173(d) prohibit

Montgomery County Fresh Water Supply District 6 from imposing a late fee or from disconnecting your retail

water service for nonpayment of bills that are due during an extreme weather

emergency until after the emergency is over.

An extreme weather event is defined as a period beginning when the previous day's highest temperature in

your area did not exceed 28 degrees Fahrenheit, and the temperature is predicted to remain at or below that

level for the next 24 hours according to the nearest National Weather Service reports for your area. For

purposes of these requirements, an extreme weather emergency is over on the second business day the

temperature exceeds 28 degrees Fahrenheit.

Montgomery County Fresh Water Supply District 6 is required to offer a payment schedule to an affected

customer that requests a payment schedule. If you are a customer of Montgomery County Fresh Water

Supply District 6 and are affected by an extreme weather emergency, you may request a payment schedule

from Montgomery County Fresh Water Supply District 6 for unpaid bills that are due during the extreme

weather emergency.

For affected customers that request a payment schedule, Montgomery County Fresh Water Supply District 6

is prohibited from disconnecting service for nonpayment of bills that are due during an extreme weather

emergency. However, once a payment schedule is offered to the affected customer, **disconnections may**

**resume if** (1) the affected customer declines to accept the payment schedule in a timely manner, **or** (2) if

the affected customer has violated the terms of the payment schedule.

If you have a bill from Montgomery County Fresh Water Supply District 6 due during an extreme weather

emergency, then you are an affected customer and you qualify to request a payment schedule from

Montgomery County Fresh Water Supply District 6 for your bill. Please contact our office at: 936--444--3714.

Thank You,

MCFWSD6